

John Anderson

Senior Cognos Specialist/Architect

Summary

A Cognos practitioner since 1988, Mr. Anderson is an expert in developing, maintaining, and administering IBM Cognos Business Intelligence systems. Mr. Anderson is a Cognos Certified Product Professional for several Series 7 products as well as an IBM Cognos Certified Designer, Administrator, and Technical Specialist for Cognos 8 BI. He holds mastery certificates in Computing (ICCP CCP), Data Management (DAMA CDMP), and Business Intelligence (TDWI CBIP).

Mr. Anderson is deeply experienced in the installation, configuration, administration, and troubleshooting of IBM Cognos 8, including security, Framework Manager, Transformer, PowerPlay, Query Studio, Report Studio, and Event Studio. Mr. Anderson has a great deal of experience in consulting, as well as in the development and delivery of customized courses. He has presented well over 2,500 hours of Cognos training (much of it customized) across multiple platforms to clients in the federal (including military), state, and private sectors around the U.S. and in Canada.

EXPERIENCE

CapTech Ventures

Senior Consultant

Multi-national Specialty Insurance Company

Business Intelligence Consultant

Working in the Claims work stream, Mr. Anderson developed the reporting data model / framework for the GuideWire ClaimCenter database. He developed and documented a repeatable report design process, using it to develop report requirements and mockups, review them with SMEs, and then design and build Claims reports. He performed a gap analysis identifying missing data required for Claims reporting, and then worked with the application vendor to create the extensions needed to capture that data. He developed and wrote non-functional and data sourcing requirements for Claims reporting. He worked with the Integration team to help them understand the data structures involved. Mr. Anderson also assisted the Billing & Collections workstream in completing the Cognos reports needed in order to meet the implementation schedule. He also developed a method for automating month-end reporting, making reports available to customers outside of the Cognos environment. He worked closely with Markel IT staff on troubleshooting issues, implementing security, refining infrastructure,

and administering the Cognos environments. He developed and implemented standard report formats for both Claims and Billing & Collections. Mr. Anderson also created detailed documentation in several areas, including infrastructure, deployment, and security.

State Mortgage Agency

Business Intelligence Consultant

Mr. Anderson completed an upgrade from Cognos 7.3 to Cognos 8.3. He guided the IT staff through the installation, configuration, securing, and administration of 5 environments (two of them multi-server), and helped the client re-align their licensing to meet their needs. He converted applications, set up automated processes, and created documentation for the client. He developed and presented training on Transformer, Query Studio, and PowerPlay Client to IT staff and power users, and trained the IT staff on Cognos 8.3 Security and Administration. Working closely with Cognos, he performed troubleshooting of complex environmental issues.

National Private Title Insurance Company

Business Intelligence Consultant

Mr. Anderson, working with technical staff and business customers, gathered, consolidated, and prioritized client business requirements pertaining to the complete redesign of the Financial Reporting System. He documented and presented these requirements to the business and IT staff. Once requirements were completed, he implemented and tested the changes to Impromptu reports, Transformer models, and PowerPlay reports to effect the required changes.

National Consumer Electronics Company

Business Intelligence Consultant

Mr. Anderson developed, documented, and implemented the security model necessary to automatically control field user access to sales data and reports. He customized Cognos interfaces, created custom web portals, and installed, configured, and maintained Cognos 8; Sun, IIS, and Apache Web servers; Sun One LDAP servers; and Transformer servers on UNIX. Based on customer reporting requirements, he designed and built frameworks and Transformer models (including user-level data security) on Windows and UNIX platforms. Mr. Anderson developed a creative web-based method to provide on-demand Meta Data to report viewers. He led the conversion from Cognos Series 7 to LDAP authentication. He created and maintained BI documentation including administrative, procedural and operational guides, as well as provided user and operational support. He performed troubleshooting of problems with Cognos implementations, working effectively with users in problem resolution situations.

Wyndham Partners Consulting

Business Intelligence Administrator

Mr. Anderson installed, configured, and administered COGNOS BI systems and applications in development, test, and production environments, and managed the promotion of applications through the environments. He tested, approved or rejected, and installed new releases of COGNOS BI Systems. Mr. Anderson also developed and presented customized training to staff and clients, supported internal and external customers of Cognos and Microsoft products, and administered network and application security. He performed troubleshooting of Cognos BI, network, server, and workstation problems. Mr. Anderson also managed the servers, PCs, and workstations in the Wyndham Partners environment, and often advised the Cognos team at the parent company in Bermuda, RenaissanceRe.

COGNOS Corporation

Senior Application Specialist

As a Senior Application Specialist at COGNOS Corporation, Mr. Anderson designed, developed, and implemented data capture, reporting, and Business Intelligence systems using PowerHouse, Impromptu, and PowerPlay, as well as installed, configured, and performed advanced troubleshooting of the software. He trained and supported customers in PowerHouse, Impromptu, Transformer, and PowerPlay on a variety of platforms. Mr. Anderson worked closely with DBAs and Data Administrators to create Data Warehouses and Data Marts and to optimize them for reporting. He developed and presented customized on-site training to Federal, Military, State, and private clients, and delivered hundreds of standardized all-day training classes. Thinking creatively, he saved clients thousands of dollars by creating reports that showed where money was being needlessly spent or lost.

CSX Corporation

Senior Programmer/ Analyst

Mr. Anderson designed, developed, implemented, and maintained systems written in PowerHouse and FOCUS supporting the Corporate Secretary, Human Resources, Benefits, MIS, Aviation, Corporate Communications, and Legal departments. Mr. Anderson trained and supported users of these systems. He also tested pilot PC LAN configurations, supported the Corporate PC LAN, and transitioned multiple systems and users from minicomputer to the PC LAN environment. Mr. Anderson also provided Help Desk support to 120 users for all technology problems in addition to training and supporting users of desktop publishing and computer graphics.

BACKGROUND

CapTech Ventures, Inc.	11.2006 – Present
Wyndham Partners Consulting	02.2002 – 10.2005
COGNOS Corporation	11.1992 – 01.2000
CSX Corporation	01.1988 – 11.1992

TECHNICAL SKILLS

Certifications

- Cognos Certified Product Professional for Impromptu Series 7 (2004)
- Cognos Certified Product Professional for PowerPlay Series 7 (2005)
- Cognos Certified Product Professional for Upfront Series 7 (2004)
- Cognos Certified Product Professional for Access Manager Series 7 (2004)



- IBM Certified Designer – Cognos 8 BI (2009)
- IBM Certified Administrator – Cognos 8 BI (2009)
- IBM Certified Specialist – Cognos 8 BI (2009)



- Certified Data Management Professional (2010)
(DAMA/ICCP CDMP - Mastery Level)
- Certified Computing Professional (2010)
(ICCP CCP - Mastery Level)
- Certified Business Intelligence Professional (2010)
(TDWI/ICCP CBIP – Mastery Level)



Application Programming /Scripting Languages

- HTML, PowerHouse, Focus, JavaScript, SQL, Windows Batch, UNIX Shell

System Environments

- PC / Windows & DOS (22 Years), UNIX (3 Years)

EDUCATION

MS, Information Systems, Virginia Commonwealth University, 2001

Post Baccalaureate Certificate, Information Systems, Virginia Commonwealth University, 1989

BS, Speech / Computer Science, East Tennessee State University, 1980

PROFESSIONAL ORGANIZATIONS

Professional Member – Association for Computing Machinery (ACM), 2002

Member – Institute of Electrical & Electronics Engineers (IEEE), 2000

Member - IEEE Computer Society, 2000

Member – Data Management Association (DAMA), 2010